

CONFIRMATION OF PAYEE REQUEST FORM

What is Confirmation of Payee?

Confirmation of Payee (CoP) is an account name-checking service designed to help reduce fraud and prevent misdirected payments. When you are making a payment to someone in the UK, we use CoP to check that the recipient's account number and name match. This helps ensure that you do not send money to the wrong account by mistake and helps us protect you against fraud.

All eligible customers are automatically opted in to the Confirmation of Payee service by default as it serves as a layer of protection and security.

Can I opt out?

By opting out, you can request to stop your details from being checked when other people are trying to make payments to you. However, you will still be able to use CoP, when you are making a payment to someone else. This means that we will continue to check their account name and details to make sure that it matches.

Opting out is only allowed under exceptional circumstances. To opt out, you will need to complete the form below and return this back to us. Please note that not all accounts can opt out of this service and we will let you know our decision upon your request.

What if I want to opt back in?

If you have opted out, you can request to opt back in at any time. Please tick the 'opt back in' box below and return the completed and signed request form to the address below:

UBL UK Central Operations
2 Brook Street
Mayfair, London
W1S 1BQ

What is the risk of opting out?

Opting out of Confirmation of Payee may increase the risk of payments being sent to the wrong account or becoming a victim of fraud. Without verifying account details, we will not be able to confirm that the payment is going to the correct recipient, which could result in higher exposure to fraud and payment mistakes.

UBL UK, 2 Brook Street, London, W1S 1BQ, United Kingdom



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Processing your request

Opt out - Once this form is submitted to us, our team will process your request and we will inform you of the outcome and next steps within 30 calendar days.

Opt in – We will process your request within 30 calendar days.

Please send the completed form to the following address:

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